Tableau 9.2 Upgrade

This January we successfully completed upgrading our Tableau Shared Server environment to version 9.2. At this time users can publish to the new environment using Tableau Desktop 9.2. If you have a Tableau Desktop license we advise you to download the latest version from our Software Library.

Tableau Office Hours

Do you have a question regarding a report you're developing or are you struggling with a Tableau concept? We are now hosting office hours for our Tableau user community. Bring your questions or concerns to a senior tableau developer for assistance. Office hours will be held on Wednesdays from 10:30 – 12:00 at 25 Science Park, Rm 529. If you need to block an hour of time, please email bicp@yale.edu and we will arrange for a consultation session.

Microsoft SQL Server Reporting Services (SSRS)

SSRS is another BI tool that enables users to quickly and easily generate reports from Microsoft SQL Server databases. We originally stated that we would build out a shared development environment, however this activity has been put on hold. Should the status change we will notify you.

Quick Links:

Data Visualization Documents:
Best Practices for Telling Great Stories

Visual Analysis Best Practices

Tableau Community:
http://community.tableau.com/welcome

Tableau Newsletters:
http://www.tableau.com/about/newsletters

Interested in Joining the BICoP?

If you're not a member already and you're interested in receiving the BICoP newsletter and communications regarding Business Intelligence submit an email to bicp@yale.edu and we will gladly include you!

Upcoming BICoP Events

What's new with Tableau 9.2?

Tableau 9.2 is all about Data. We will be hosting a remote session that provides information on new feature improvements that include the following topics:

- Mobile (not in scope)
- Mapping
- Visualizations
- Data Preparation
- Enterprise Security (Site Admins)
- Bug Fixes and Performance Improvements

Please join this discussion which will be held on Friday February 25 from 12:00 – 1:00 pm. We will send you a meeting invitation if you wish to attend this remote session.

Tableau Desktop Licenses

When you register your Tableau Desktop License it captures your machine name. In the event that you are switching departments or obtaining a new machine, it is imperative that you deactivate the key before you surrender your computer. This way when you receive your new machine you can download the software from our Software Library and activate your key. We have had several people replace their computer or leave the University without deactivating their key. This makes it more difficult to reclaim the key through the vendor. If you have any questions regarding deactivation or transferring the license, please do not hesitate to contact your site administrator or bicp@yale.edu.

Lynda.com offers BI Courses

Don't forget about a great resource at Yale University, Lynda.com. Please visit www.lynda.com and search on Business Intelligence. Lynda.com is an online subscription library that teaches the latest software tools and skills through high-quality instructional videos taught by recognized industry experts. There are quite a few instructional videos that faculty, staff and students can take at your convenience.

Are you receiving Pop-ups to update Tableau Desktop?

If you downloaded Tableau from the software library you are probably not receiving these messages. However, if you are we would prefer that you turn off this feature. In Tableau desktop navigate to Help> Settings and Performance and select "Disable Automatic Product Updates". Remember it is important that you stay on version 9.2 to be consistent with our server. As long as you are using a 9.2.X version you can publish workbooks to the server. However, if you upgraded to 9.3 which is currently a beta version you will run into an issue. You will have to uninstall and download the correct version from the Software Library. If you have any questions regarding this, please contact us for help.

Next Month's Course Offering

We will be hosting another round table discussion for all the Tableau Site Administrators on Tuesday March 8 from 11:30 – 1:00pm. The round table discussion is an opportunity for the members to get together in an informal setting and allow each person to participate. Attendees should bring a favorite tip, a problem that was resolved or a current open issue from which the whole group can learn. If you have a topic that you want to present that is also an option and we would be glad to hear from you.

Insights for Better Business Decisions